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Digital Personalized Health and Medicine

Proceedings of MIE 2020

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Contents

Digital Personalized Health and Medicine: Preface	v
<i>Philip Scott, Louise B. Pape-Haugaard, Christian Lovis, Inge Cort Madsen, Patrick Weber, Per Hostrup Nielsen</i>	
Digital Personalized Health and Medicine: COVID-19	vii
<i>Louise B. Pape-Haugaard, Lăcrămioara Stoicu-Tivadar, Inge Cort Madsen, Alfred Winter and Christian Lovis</i>	
Editorial Assistants and Reviewers for MIE2020	ix
Part 1	
Section 1. Biomedical Data, Tools and Methods	
A FHIR-Based eConsent App for the Digital Hospital	3
<i>Manuela Weber, Alexandra Griessbach, Regina Grossmann and Jürg Blaser</i>	
A Secure Multi-Party Computation Protocol for Time-To-Event Analyses	8
<i>Lennart Vogelsang, Moritz Lehne, Phillipp Schoppmann, Fabian Prasser, Sylvia Thun, Björn Scheuermann and Josef Schepers</i>	
A Semantic Similarity Evaluation for Healthcare Ontologies Matching to HL7 FHIR Resources	13
<i>Athanasios Kiourtis, Argyro Mavrogiorgou and Dimosthenis Kyriazis</i>	
A Semi-Automated Approach for Multilingual Terminology Matching: Mapping the French Version of the ICD-10 to the ICD-10 CM	18
<i>Emmanuelle Sylvestre, Guillaume Bouzillé, Michael McDuffie, Emmanuel Chazard, Paul Avillach and Marc Cuggia</i>	
An Automatic Image Collection System for Multicenter Clinical Studies	23
<i>Toshihiro Takeda, Shirou Manabe, Atsushi Hattori, Junji Yamaguchi, Shozo Konishi, Yuichiro Yamamoto, Daiyo Takahashi and Yasushi Matsumura</i>	
An Evolutionary Approach to the Annotation of Discharge Summaries	28
<i>Christina Lohr, Luise Modersohn, Johannes Hellrich, Tobias Kolditz and Udo Hahn</i>	
Application of Radiomics in Vesselness Analysis of CT Angiography Images of Stroke Patients	33
<i>Daria Dolotova, Ivan Arkhipov, Evgenia Blagosklonova, Victoria Donitova, Tatiana Barmina, Faat Sharifullin, Boris Kobrinskii and Andrey Gavrilov</i>	
Automated Mapping of LEP Nursing Data to Nursing Minimum Data Sets	38
<i>Renate Ranegger, Werner O. Hackl, Inge Eberl, Dieter Baumberger, Reto Bürgin and Elske Ammenwerth</i>	

Automated Spelling Correction for Clinical Text Mining in Russian <i>Ksenia Balabaeva, Anastasia Funkner and Sergey Kovalchuk</i>	43
Automatic Classification of Discharge Letters to Detect Adverse Drug Reactions <i>Vasiliki Foufi, Kuntheavy Ing Lorenzini, Jean-Philippe Goldman, Christophe Gaudet-Blavignac, Christian Lovis and Caroline Samer</i>	48
Automatic Extraction of Risk Factors for Dialysis Patients from Clinical Notes Using Natural Language Processing Techniques <i>George Michalopoulos, Hammad Qazi, Alexander Wong, Zahid Butt and Helen Chen</i>	53
Automating Quality Control for Structured Standardized Radiology Reports Using Text Analysis <i>Anjani Dhrangadhariya, Sandy Millius, Cyril Thouly, Benoit Rizk, Dominique Fournier, Henning Müller and Hugues Brat</i>	58
Bank of Digital Filters for Identification of Combined Drug Products in a French Public Database <i>Adrien Ugon, Mélanie Courtine, Karima Sedki, Pierre Quentin, Marion Valette and Rosy Tsopra</i>	63
Better Safe than Sorry – Implementing Reliable Health Data Anonymization <i>Raffael Bild, Klaus A. Kuhn and Fabian Prasser</i>	68
Blood Lactate Concentration Prediction in Critical Care <i>Behrooz Mamandipoor, Mahshid Majd, Monica Moz and Venet Osmani</i>	73
Building an I2B2-Based Population Repository for Clinical Research <i>Lydia González, David Pérez-Rey, Enrique Alonso, Gema Hernández, Pablo Serrano, Miguel Pedrera, Agustín Gómez, Kristof De Schepper, Titus Crepain and Brecht Claerhout</i>	78
Character-Level Neural Language Modelling in the Clinical Domain <i>Markus Kreuzthaler, Michel Oleynik and Stefan Schulz</i>	83
Clinical Abbreviation Disambiguation Using Deep Contextualized Representation <i>Mingkai Peng and Hude Quan</i>	88
Clinical Concept Normalization on Medical Records Using Word Embeddings and Heuristics <i>João Figueira Silva, Rui Antunes, João Rafael Almeida and Sérgio Matos</i>	93
Clinical History Segment Extraction from Chronic Fatigue Syndrome Assessments to Model Disease Trajectories <i>Sonia Priou, Natalia Viani, Veshalee Vernugopan, Chloe Tytherleigh, Faduma Abdalla Hassan, Rina Dutta, Trudie Chalder and Sumithra Velupillai</i>	98
Clinico-Environmental System for Personal Monitoring <i>Filipe Pires, André Pedrosa, João Alegria and Carlos Costa</i>	103

Cohort Creation and Visualization Using Graph Model in the PREDIMED Health Data Warehouse	108
<i>Christophe Cancé, Pierre-Ephrem Madiot, Christian Lenne, Svetlana Artemova, Brigitte Cohard, Marjolaine Bodin, Alban Caporossi, Jean-François Blatier, Jérôme Fauconnier, Frédérique Olive, Daniel Pagonis, Dominique Le Magny, Jean-Luc Bosson, Katia Charriere, Ivan Paturel, Bruno Lavaire, Gabriel Schummer, Joseph Eterno, Jean-Noël Ravey, Ivan Bricault, Gilbert Ferretti, Sébastien Chanoine, Pierrick Bedouch, Emmanuel Barbier, Julien Thevenon, Pascal Mossuz and Alexandre Moreau-Gaudry</i>	
Commercial Adoption of AI in the Healthcare Sector: An Exploratory Analysis of S&P500 Companies	113
<i>Tomasz Mucha, Olli Halminen, Henni Tenhunen and Timo Seppälä</i>	
A Computational Adverse Event Detection Matrix	118
<i>Mary Gadde and Melody Penning</i>	
Computer-Assisted Quality Assessment of Aortic CT Angiographies for Patient-Individual Dose Adjustment	123
<i>Marja Fleitmann, Kira Soika, Andreas Martin Stroth, Jan Gerlach, Alexander Fürschke, Peter Hunold, Jörg Barkhausen, Arpad Bischof and Heinz Handels</i>	
Continuous Monitoring and Statistical Modelling of Heart Rate Variability	128
<i>Adina Nitulescu, Mihaela Crisan-Vida and Lacramioara Stoicu-Tivadar</i>	
Data Fusion to Convert Drug Consumption Quantities into Defined Daily Doses	133
<i>Adrien Ugon, Sabine Guessant and Rosy Tsopra</i>	
Data Integration into OMOP CDM for Heterogeneous Clinical Data Collections via HL7 FHIR Bundles and XSLT	138
<i>Patrick Fischer, Mark R. Stöhr, Henning Gall, Achim Michel-Backofen and Raphael W. Majeed</i>	
Data Quality Challenges in a Learning Health System	143
<i>Michail Sarafidis, Marilena Tarousi, Athanasios Anastasiou, Stavros Pitoglou, Efstratios Lampoukas, Athanasios Spetsariasis, George Matsopoulos and Dimitrios Koutsouris</i>	
De-Identifying Swedish EHR Text Using Public Resources in the General Domain	148
<i>Taridzo Chomutare, Kassaye Yitbarek Yigzaw, Andrius Budrionis, Alexandra Makhlysheva, Fred Godtliebsen and Hercules Dalianis</i>	
Deep Learning for Accurate Diagnosis of Glaucomatous Optic Neuropathy Using Digital Fundus Image: A Meta-Analysis	153
<i>Mohaimenul Islam, Tahmina Nasrin Poly, Hsuan Chia Yang, Suleman Atique and Yu-Chuan Jack Li</i>	

Design for a Modular Clinical Trial Recruitment Support System Based on FHIR and OMOP	158
<i>Ines Reinecke, Christian Gulden, Michéle Kümmel, Azadeh Nassirian, Romina Blasini and Martin Sedlmayr</i>	
Detection of Muscle Weakness in Medical Texts Using Natural Language Processing	163
<i>Gleb Danilov, Michael Shifrin, Yuliya Strunina, Konstantin Kotik, Tatyana Tsukanova, Tatiana Pronkina, Timur Ishankulov, Elizaveta Makashova, Alexandra Kosyrkova and Alexander Potapov</i>	
Digitalisation of the Brief Visuospatial Memory Test-Revised and Evaluation with a Machine Learning Algorithm	168
<i>Martin Eduard Birchmeier, Tobias Studer, Andreas Lutterotti, Iris-Katharina Penner and Serge Bignens</i>	
Discovering New Social Determinants of Health Concepts from Unstructured Data: Framework and Evaluation	173
<i>Joao H. Bettencourt-Silva, Natalia Mulligan, Marco Sbodio, John Segrave-Daly, Richard Williams, Vanessa Lopez and Carlos Alzate</i>	
Distinguishing Septal Heart Defects from the Valvular Regurgitation Using Intelligent Phonocardiography	178
<i>Arash Gharehbaghi, Amir A. Sepehri and Ankica Babic</i>	
Document Oriented Graphical Analysis and Prediction	183
<i>Shorabuddin Syed, Mahanazuddin Syed, Hafsa Bareen Syeda, Fred Prior, Meredith Zozus, Melody L. Penning and Mohammed Orloff</i>	
Electronic Whiteboard in the Inpatient Care Management: Nurses' Perceptions About the Use	188
<i>Liliana Giraldo, Bibiana Schachner, Daniel Luna and Sonia Benitez</i>	
Efficient Protection of Health Data from Sensitive Attribute Disclosure	193
<i>Raffael Bild, Johanna Eicher and Fabian Prasser</i>	
Emerging Concepts and Applied Machine Learning Research in Patients with Drug-Induced Repolarization Disorders	198
<i>Mina Bjelogrljic, Arnaud Robert, Arnaud Miribel, Mehdi Namdar, Baris Gencer, Christian Lovis and François Girardin</i>	
End-to-End Approach for Structuring Radiology Reports	203
<i>Kento Sugimoto, Toshihiro Takeda, Shoya Wada, Asuka Yamahata, Shozo Konishi, Shiro Manabe and Yasushi Matsumura</i>	
Evaluation of Document Retrieval Systems on a Medical Corpus in French: Indexation vs. Feature Learning	208
<i>Arnaud Robert, Francis Damachi, Mina Bjelogrljic, Jean-Philippe Goldman and Christian Lovis</i>	
Evaluation of the Quality of French Hospital Data for Perinatal Algorithms	213
<i>Karine Goueslard, Jonathan Cottenet, Eric Benzenine, Pascale Tubert-Bitter and Catherine Quantin</i>	

Exploring Patient Path Through Sankey Diagram: A Proof of Concept <i>Antoine Lamer, Gery Laurent, Sylvia Pelayo, Mehdi El Amrani, Emmanuel Chazard and Romaric Marcilly</i>	218
Extending Consys Standard with Social Care Concepts: A Methodology Proposed by the UNINFO Working Group in Italy <i>Fabrizio Pecoraro, Daniela Luzi, Elaheh Pourabbas, Fabrizio L. Ricci and Angelo Rossi Mori</i>	223
Feasibility of Using EN 13606 Clinical Archetypes for Defining Computable Phenotypes <i>Archana Tapuria, Dipak Kalra and Vasa Curcin</i>	228
Generation of Fine Grained Demographic Information for Epidemiological Analysis <i>Timo Wolters, Oke Wübbenhorst, Christian Lüpkes and Andreas Hein</i>	233
GenoShare: Supporting Privacy-Informed Decisions for Sharing Individual-Level Genetic Data <i>Jean Louis Raisaro, Juan Ramón Troncoso-Pastoriza, Yamane El-Zein, Mathias Humbert, Carmela Troncoso, Jacques Fellay and Jean-Pierre Hubaux</i>	238
H-Accuracy, an Alternative Metric to Assess Classification Models in Medicine <i>Andrea Campagner, Luca Sconfienza and Federico Cabitza</i>	242
Heimdall, a Computer Program for Electronic Health Records Data Visualization <i>Niels Martignene, Thibaut Balcaen, Guillaume Bouzille, Matthieu Calafiore, Jean-Baptiste Beuscart, Antoine Lamer, Bertrand Legrand, Grégoire Ficheur and Emmanuel Chazard</i>	247
How Have Experimental Cancer Interventions Evolved over Time? <i>Ziran Li, Huanyao Chen, Chi Yuan and Chunhua Weng</i>	252
Impact of Altering Data Granularity Levels on Predictive Modelling: A Case Study of Fall Risk Prediction in Older Persons <i>Noman Dormosh, Ameen Abu-Hanna, Nathalie van der Velde and Martijn Schut</i>	257
Incorporation of Multiple Sources into IT – and Data Protection Concepts: Lessons Learned from the FARKOR Project <i>Doris Lindoerfer, Ulrich Mansmann and Isabel Reinhardt</i>	262
Integrating the Comparative Toxicogenomic Database in a Human Pharmacogenomic Resource <i>François-Élie Calvier and Cedric Bousquet</i>	267
Integration of Unstructured Data into a Clinical Data Warehouse for Kidney Transplant Screening – Challenges & Solutions <i>Maximilian Zubke, Matthias Katzensteiner and Oliver J. Bott</i>	272

Interpretation Method for Continuous Glucose Monitoring with Subsequence Time-Series Clustering	277
<i>Masaki Ono, Takayuki Katsuki, Masaki Makino, Kyoichi Haida and Atsushi Suzuki</i>	
Introducing New Measures of Inter- and Intra-Rater Agreement to Assess the Reliability of Medical Ground Truth	282
<i>Andrea Campagner and Federico Cabitza</i>	
Learning Scan Paths of Eye Movement in Autism Spectrum Disorder	287
<i>Meenakshi Chatterjee, Nikolay V. Manyakov, Abigail Bangerter, Dmitriy A. Kaliukhovich, Shyla Jagannatha, Seth Ness and Gahan Pandina</i>	
Leveraging PubMed to Create a Specialty-Based Sense Inventory for Spanish Acronym Resolution	292
<i>Alexandra Pomares-Quimbaya, Pilar López-Úbeda, Michel Oleynik and Stefan Schulz</i>	
Logical Rules and a Preliminary Prototype for Translating Mortality Coding Rules from ICD-10 to ICD-11	297
<i>Vincenzo Della Mea, Mihai H. Popescu, Francesco Grippo, Chiara Orsi and Friedrich Heuser</i>	
Machine Learning Assisted Citation Screening for Systematic Reviews	302
<i>Anjani Dhrangadhariya, Roger Hilfiker, Roger Schaer and Henning Müller</i>	
Machine Learning Explainability in Breast Cancer Survival	307
<i>Tom Jansen, Gijs Geleijnse, Marissa Van Maaren, Mathijs P. Hendriks, Annette Ten Teije and Arturo Moncada-Torres</i>	
Machine Learning for Automatic Encoding of French Electronic Medical Records: Is More Data Better?	312
<i>Julien Gobeill, Patrick Ruch and Rodolphe Meyer</i>	
MedCo ² : Privacy-Preserving Cohort Exploration and Analysis	317
<i>David Froelicher, Mickaël Misbach, Juan R. Troncoso-Pastoriza, Jean Louis Raisaro and Jean-Pierre Hubaux</i>	
Mixed and Augmented Reality Tools in the Medical Anatomy Curriculum	322
<i>Melanie Romand, Daniel Dugas, Christophe Gaudet-Blavignac, Jessica Rochat and Christian Lovis</i>	
Modulation of Medical Condition Likelihood by Patient History Similarity	327
<i>Jonathan Turner, Dympna O'Sullivan and Jon Bird</i>	
MQT-TZ: Secure MQTT Broker for Biomedical Signal Processing on the Edge	332
<i>Carlos Segarra, Ricard Delgado-Gonzalo and Valerio Schiavoni</i>	
Near Real Time EHR Data Utilization in a Clinical Study	337
<i>Melody L. Penning, Collette Blach, Anita Walden, Pei Wang, Katrina M. Donovan, Maryam Y. Garza, Zhan Wang, Julie Frund, Shorabuddin Syed, Mahanazuddin Syed, Guilherme Del Fiol, L. Kristin Newby, Carl Pieper and Meredith Zozus</i>	

Negation Detection for Clinical Text Mining in Russian <i>Anastasia Funkner, Ksenia Balabaeva and Sergey Kovalchuk</i>	342
On the Construction of Multilingual Corpora for Clinical Text Mining <i>Fabián Villena, Urs Eisenmann, Petra Knaup, Jocelyn Dunstan and Matthias Ganzinger</i>	347
Ontology-Based and Architecture-Based Method for the Development of Interoperable Care Systems for Type 2 Diabetes Mellitus <i>Gustavo A. Uribe, Bernd Blobel, Diego M. Lopez, Stefan Schulz and Alonso A. Ruiz</i>	352
Optimization of Entropy-Based Automated Dyslalia Screening Algorithm <i>Emilian Erman Mahmut, Dorin Berian, Michele Della Ventura and Vasile Stoicu Tivadar</i>	357
Parallel Sentence Alignment from Biomedical Comparable Corpora <i>Rémi Cardon and Natalia Grabar</i>	362
Performances of a Solution to Semi-Automatically Fill eCRF with Data from the Electronic Health Record: Protocol for a Prospective Individual Participant Data Meta-Analysis <i>Nicolas Griffon, Helena Pereira, Juliette Djadi-Prat, María Teresa García, Sara Testoni, Manon Cariou, Jacques Hilbey, Aurèle N'Dja, Grégory Navarro, Nicola Gentili, Oriana Nanni, Massimo Raineri, Gilles Chatellier, Agustín Gómez De La Camara, Martine Lewi, Mats Sundgren, Christel Daniel, Almenia Garvey, Marija Todorovic and Nadir Ammour</i>	367
Physician-Machine Interaction in the Decision Making Process <i>Saveli Goldberg, Anatoly Temkin and Benjamin Weisburd</i>	372
Predicting Length of Stay in Hospital Using Electronic Records Available at the Time of Admission <i>Marta Wilk, D. William R. Marsh, Sarah De Freitas and John Prowle</i>	377
Predicting Postoperative Hospital Stay in Neurosurgery with Recurrent Neural Networks Based on Operative Reports <i>Gleb Danilov, Konstantin Kotik, Michael Shifrin, Uliya Strunina, Tatyana Pronkina and Alexander Potapov</i>	382
Probabilistic Approaches to Overcome Content Heterogeneity in Data Integration: A Study Case in Systematic Lupus Erythematosus <i>Alexia Sampri, Nophar Geifman, Helen Le Sueur, Patrick Doherty, Philip Couch, Ian Bruce, Niels Peek and MASTERplans Consortium</i>	387
Problems in FAIRifying Medical Datasets <i>Matthias Löbe, Franz Matthies, Sebastian Stäubert, Frank A. Meineke and Alfred Winter</i>	392
Prototyping a Tool for Processing Genetic Meta-Data in Microbiological Laboratories <i>Jan Aeschimann, Silvan Huber, Daniel Wüthrich, Helena Seth-Smith, Jürgen Holm, Thomas Bürkle and Murat Sariyar</i>	397

Providing an Integrated Access to EHR Using <i>Electronic Health Records Aggregators</i> <i>Belen Prados-Suarez, Carlos Molina and Carmen Peña-Yañez</i>	402
Retrieving and Analyzing Hospital Service Suspensions from Regional Healthcare Insurance Claims Data <i>Jumpei Sato, Kazutoshi Umemoto, Kazuo Goda, Masaru Kitsuregawa and Naohiro Mitsutake</i>	407
Secure Collapsing Method Based on Fully Homomorphic Encryption <i>David Niyitegeka, Reda Bellaqira, Emmanuelle Genin and Gouenou Coatrieux</i>	412
Semantic Querying of Hospital Data Using an Ontology-Based Model of Discharge Summaries and ICD 10 <i>Ihssen Belhadj and Thierry Boudemaghe</i>	417
Supervised Bayesian Statistical Learning to Identify Prognostic Risk Factor Patterns from Population Data <i>Colin J. Crooks</i>	422
Supervised Learning for the ICD-10 Coding of French Clinical Narratives <i>Clément Dalloux, Vincent Claveau, Marc Cuggia, Guillaume Bouzillé and Natalia Grabar</i>	427
The Impact of Specialized Corpora for Word Embeddings in Natural Language Understanding <i>Antoine Neuraz, Bastien Rance, Nicolas Garcelon, Leonardo Campillos Llanos, Anita Burgun and Sophie Rosset</i>	432
The LOINC Content Model and Its Limitations of Usage in the Laboratory Domain <i>Cora Drenkhahn and Josef Ingenerf</i>	437
The openEHR Genomics Project. To the memory of Gianluigi Zanetti <i>Cecilia Mascia, Francesca Frexia, Paolo Uva, Gianluigi Zanetti, Luca Pireddu, Gideon Giacomelli, Christina Jaeger-Schmidt, Aurelie Tomczak, Simon Schumacher, Florian Kraecher, Roland Eils, Silje Ljosland Bakke and Heather Leslie</i>	443
The Personal Health Library: A Single Point of Secure Access to Patient Digital Health Information <i>Nariman Ammar, James E. Bailey, Robert L. Davis and Arash Shaban-Nejad</i>	448
The SmartSight Project: Use of Electronic Glasses to Improve Impaired Fields of Vision <i>Berglind F. Smaradottir, Niels F. Garmann-Johnsen, Steinar Omnes, Ann-Elisabeth Ludvigsen and Harald Reiso</i>	453
Three-Dimensional Volumetric Renal Reconstruction Based on Geometrical Coefficients <i>Tomasz Les, Tomasz Markiewicz, Mirosław Dziekiewicz and Malgorzata Lorent</i>	458

Towards Precise Descriptions of Medical Free/Libre and Open Source Software <i>Franziska Jahn, Michelle Bindel, Konrad Höffner, Maryam Ghalandari, Birgit Schneider, Sebastian Stäubert, Verena Dornauer, Thomas Karopka, Elske Ammenwerth and Alfred Winter</i>	463
Trajectories of Disease Accumulation Using Electronic Health Records <i>Pere Planell-Morell, Madhavi Bajekal, Spiros Denaxas, Rosalind Raine and Daniel C. Alexander</i>	469
Translating Social Determinants of Health into Standardized Clinical Entities <i>Michael Watkins, Benjamin Viernes, Viet Nguyen, Leonardo Rojas Mezarina, Javier Silva Valencia and Damian Borbolla</i>	474
Trodden Lanes or New Paths: Ballisto- and Seismocardiography Till Now <i>Nico Jähne-Raden, Henrike Gütschleg and Michael Marschollek</i>	479
Understanding Petri Nets in Health Sciences Education: The Health Issue Network Perspective <i>Fabrizio L. Ricci, Fabrizio Consorti, Fabrizio Pecoraro, Daniela Luzi, Valentina Mingarelli, Sara Miotti and Oscar Tamburis</i>	484
Using Big Data Analytics to Identify Dentists with Frequent Future Malpractice Claims <i>Wanting Cui and Joseph Finkelstein</i>	489
Using Business Intelligence Tools to Support Medical Validation of Laboratory Tests <i>Gian-Andrea Degen, Viola Günther, Jürgen Holm, Thomas Bürkle and Murat Sariyar</i>	494
Using Unsupervised Learning to Identify Clinical Subtypes of Alzheimer's Disease in Electronic Health Records <i>Nonie Alexander, Daniel C. Alexander, Frederik Barkhof and Spiros Denaxas</i>	499
Assessment of the Prognostic Accuracy of Scores in Different Ways on the Example of Assessing the Validity of the Prognostic Model ISS-RTS-TRISS <i>Irina V. Vasilyeva, Tatyana V. Zarubina and Yuri D. Udalov</i>	504
VIVID: Independent Living of Aging Adults Suffered a Stroke <i>Athanasios Anastasiou, Ourania Manta, Dimitra Iliopoulou and Dimitrios Koutsouris</i>	509
Section 2. Supporting Care Delivery	
A Domain-Independent Semantically Validated Authoring Tool for Formalizing Clinical Practice Guidelines <i>Jordi Torres, Garazi Artola and Naiara Muro</i>	517
A Process Mining Application for the Analysis of Hospital-at-Home Admissions <i>Ilaria Angela Amantea, Emilio Sulis, Guido Boella, Renata Marinello, Dario Bianca, Enrico Brunetti, Mario Bo and Carlos Fernandez-Llatas</i>	522

An Albanian Text-to-Speech System for the BabelDr Medical Speech Translator <i>Nikos Tsourakis, Rovena Troqe, Johanna Gerlach, Pierrette Bouillon and Hervé Spechbach</i>	527
Are Clinical Decision Support Systems Compatible with Patient-Centred Care? <i>Vije Kumar Rajput, Jack Dowie and Mette Kjer Kaltoft</i>	532
Case-Based Reasoning for Support of the Diagnostics of Cardiovascular Diseases <i>Zuzana Tocimáková, Ludmila Pusztová, Ján Paralič and Dominik Pella</i>	537
Clinical Decision Support Systems in Nursing Homes: A Scoping Review <i>Abir Abdellatif, Jacques Bouaud, Duy Nghiem, Carmelo Lafuente-Lafuente, Joël Belmin and Brigitte Séroussi</i>	542
Comparison of Unplanned 30-Day Readmission Prediction Models, Based on Hospital Warehouse and Demographic Data <i>Thibault Dhalluin, Aurélie Bannay, Pierre Lemordant, Emmanuelle Sylvestre, Emmanuel Chazard, Marc Cuggia and Guillaume Bouzille</i>	547
Cross-Border Exchange of Clinical Data Using Archetype Concepts Compatible with the International Patient Summary <i>Dimitar Tcharaktchiev, Evgeniy Krastev, Patrick Petrossians, Simeon Abanos, Hristo Kyurkchiev and Petko Kovatchev</i>	552
Data Transfer Model for HIS and Developers Opinions in Turkey <i>Filiz Isleyen and M. Mahir Ulgu</i>	557
Decision Quality Is a Preference-Sensitive Formative Concept: How Do Some Existing Measures Compare? <i>Jack Dowie and Mette Kjer Kaltoft</i>	562
Defining the Contextual Problem List <i>John Meredith, Ian McNicoll, Nik Whitehead and Kemi Ademoye</i>	567
Digital Follow-Up Application for Cancer Patients – Value Mechanisms Regarding Health Professionals’ Work <i>Sauli Miettinen and Henni Tenhunen</i>	572
Digital Technology Trends Supporting Assisted Independent Living of Ageing Population <i>Anthony Maeder</i>	577
Electronic Health Records as a Facilitator for the Implementation of a Strategy for the Reduction of Maternal and Child Morbi-Mortality in Buenos Aires City <i>Ivan Recalde, Denise Levi, Mariano Franco, Santiago Esteban and Analía Baum</i>	582
Evaluating Quality of Electronic Clinical Notes Using the Spanish Version of Physician Documentation Quality Instrument (PDQI-9) in a High-Complexity Hospital. Cross-Sectional Study <i>Giuliana Colussi, Amalia Botto, Romina Giudicessi, Laura Gomel, Aldo Marangone, Miguel Rodriguez and Sonia Benitez</i>	587

Evaluation of openEHR Repositories Regarding Standard Compliance <i>Maximilian Fechner, Tobias J. Brix, Tobias Hardt, Johannes Oehm, Martin Dugas and Michael Storck</i>	592
Formal Modelling of FHIR Based, Medical Data Exchange Using Algebraic Petri Nets <i>Franziska Bathelt, Michéle Kümmel, Sven Helfer, Christian Kamann and Martin Sedlmayr</i>	597
Health Metrics Network (HMN-WHO), a Tool to Assess the Quality of the Information System in Burkina Hospitals <i>Seydou Golo Barro, Amadou Dicko, Paul-André De Lame and Pascal Staccini</i>	602
Implementation and Analysis of Two Knowledge Base Approaches for the Treatment of Chronic Wounds <i>Stefan Vogel, Jendrik Richter, Stefanie Wache, Kerstin Pischek-Koch, Simon Auchter, Sebastian Zebbities, Karen Güttler, Ursula Hübner, Mareike Pryszucha, Jens Hüasers and Björn Sellemann</i>	607
Information Capturing in Pre-Hospital Emergency Medical Settings (EMS) <i>Kerstin Denecke, Lea Meier, Jan G. Bauer, Matthias Bender and Christopher Lueg</i>	613
Integrating Pharmacogenetic Decision Support into a Clinical Information System <i>Kevin Tippenhauer, Marwin Philips, Carlo R. Largiadèr, Murat Sariyar and Thomas Bürkle</i>	618
Localisation, Personalisation and Delivery of Best Practice Guidelines on an Integrated Care and Cure Cloud Architecture: The C3-Cloud Approach to Managing Multimorbidity <i>George Despotou, Gokce B. Laleci Erturkmen, Mustafa Yuksel, Bunyamin Sarigul, Pontus Lindman, Marie-Christine Jaulent, Jacques Bouaud, Lamine Traore, Sarah N. Lim Choi Keung, Esteban De Manuel, Dolores Verdoy, Antonio De Blas, Nicolas Gonzalez, Mikael Lilja, Marie Sherman, Malte Von Tottleben, Marie Beach, Christopher Marguerie, Liran Karni, Gunnar O. Klein, Dipak Kalra, Rong Chen and Theodoros N. Arvanitis</i>	623
Making a Subjective Notion Computer-Interpretable: The Case of the Tumour-Volume to Breast-Volume Ratio for the Surgical Decision of Breast Cancer <i>Claudia Blancafort, Jacques Bouaud, Coralie Prebet and Brigitte Seroussi</i>	628
More Information Continuity Through Health Networks? Barriers to Implementation and Use of Health IT <i>Özlem Teckert</i>	633
Nursing Record Innovations Aimed at Harmonizing Structured Clinical Knowledge Among Doctors and Nurses <i>Satoko Tsuru, Tetsuro Tamamoto, Hitoshi Furuya, Akihiro Nakao, Mari Fukuyama, Kouichi Tanizaki and Naohisa Yahagi</i>	638

Physicians' Experiences of Patient-Initiated Online Consultations in Primary Care Using Direct-To-Consumer Technology <i>Sabine Koch and Miwa Guhres</i>	643
<i>PM-TOM: A Method for Finding Personalized Polypharmacy Therapies with Minimal Adverse Drug-Drug, Drug-Gene and Drug-Condition Interactions</i> <i>Adnan Kulenovic and Azra Lagumdzija-Kulenovic</i>	648
Practical Implementation of Receiver-Oriented Encryption in STROKE OWL <i>Timo Michelsen, Christian Lins, Andreas Hein and Christian Lüpkes</i>	653
Relationship Between Exercise Duration in Multimodal Telerehabilitation and Quality of Sleep in Patients with Multiple Sclerosis <i>In cheol Jeong, Herbert Karpatkin, Joel Stein and Joseph Finkelstein</i>	658
Role-Based Architecture for Secure Management of Telepathology Sessions <i>Rui Jesus, Pedro Nunes, Rui Lebre and Carlos Costa</i>	663
Safer Surgery Checklist: Barriers in the Adoption of Tablets in Operating Room <i>Giuliana Colussi, Gabriela Garcia, Maria Grande and Daniel Luna</i>	668
Sensor-Based Decision Support for the Allocation of Patient Attendants in Hospitals <i>Sascha Gfeller, Philip Kyburz, Kai-Uwe Schmitt, Thomas Bürkle, Jürgen Holm and Murat Sariyar</i>	673
Smart Ageing: Digital Solutions for Future Care <i>Anthony Maeder and Gary Morgan</i>	678
Statistically Prioritized and Contextualized Clinical Decision Support Systems, the Future of Adverse Drug Events Prevention? <i>Emmanuel Chazard, Jean-Baptiste Beuscart, Michaël Rochoy, Olivia Dalleur, Bertrand Decaudin, Pascal Odou and Grégoire Ficheur</i>	683
Tackling Polypharmacy: A Multi-Source Decision Support System <i>Guilherme Redeker and Juliana Bowles</i>	688
The House of Carbs: Personalized Carbohydrate Dispenser for People with Diabetes <i>Pietro Randine, Daniela Micucci, Gunnar Hartvigsen and Eirik Årsand</i>	693
Update on the DMP, the French Nationally Shared Medical Record: Did We Make It? <i>Brigitte Séroussi and Jacques Bouaud</i>	698
User Requirements Meet Large-Scale EHR Suites: Norwegian Preparations for Epic <i>Gunnar Ellingsen and Morten Hertzum</i>	703
Value Mechanisms in the Implementation of Intelligent Patient Flow Management System – A Multiple Case Study <i>Tuomo Tanila, Henni Tenhunen and Petteri Hirvonen</i>	708
Virtual Reality Therapy for Social Phobia: A Scoping Review <i>Elham Salehi, Mahdi Mehrabi, Farhad Fatehi and Asiyeh Salehi</i>	713

- Visualizing the Cascade Effect of Redesigning Features in an EMR System 718
*Samar Helou, Victoria Abou-Khalil, Goshiro Yamamoto, Osamu Sugiyama
 and Tomohiro Kuroda*
- Web Application for Home Care Providers 723
*Virginia Sandulescu, Sorin Puscoci, Monica Petre, Alexandru Girlea
 and Viorel Bota*

Part 2

Section 3. Health and Prevention

- A Model for Early Identification of Chronic Obstructive Pulmonary Disease 731
Thomas Kronborg, Stine Hangaard and Ole Hejlesen
- A Study of the Possibility of Detecting Pediatric Mild Developmental Delay
 Through a Serious Game: A Randomized Cluster Trial in Cambodia 736
*Ho Heon Kim, Hong Wook Kwon, Sambath Kao, Hyuk-Sang Sohn,
 Joohye Kim, Yejin Choi, Doora Kim, Mirae Kang and Yu Rang Park*
- Current Use of Sensor-Based Measurements for Paraplegics: A Literature
 Review 741
Nils-Hendrik Benning, Niclas Hagen and Petra Knaup
- Detection of Psychomotor Agitation Pattern from Motion Sensor Data
 in a Living Environment of a Patient with Dementia 746
Corinna Mielke, Rasmus Antons and Reinhold Haux
- ECG-Quality Assessment of Dry-Electrode Cooperative Sensors 751
*Michael Rapin, Josias Wacker, Damien Ferrario, Etienne Haenni,
 Stephan Dasen and Olivier Chéhelat*
- Gesture Classification for a Hand Controller Device Using Neural Networks 756
Stelian Nicola, Oana Sorina Chirila and Lacramioara Stoicu-Tivadar
- Natural Language Processing for Detecting Medication-Related Notes in Heart
 Failure Telehealth Patients 761
*Alphons Eggerth, Karl Kreiner, Dieter Hayn, Bernhard Pfeifer,
 Gerhard Pölzl, Tim Egelseer-Bründl and Günter Schreier*
- Patient-Generated Health Data in the Clinic 766
Nirusha Jeevanandan and Christian Nøhr
- Register-Based Research of Adverse Events Revealing Incomplete Records
 Threatening Patient Safety 771
Ulla-Mari Kinnunen, Eija Kivekäs, Sari Palojoki and Kaija Saranto
- Teletriage Pilot Study (Strategy for Unscheduled Teleconsultations): Results,
 Patient Acceptance and Satisfaction 776
*Andrés Santiago Frid, María Florencia Grande Ratti, Ana Pedretti,
 Marina Valinoti, Bernardo Martínez, Janine Sommer, Daniel Luna
 and Fernando Plazzotta*

The Renal Health Instagram: An Analysis of Comments <i>Geraldo Bezerra da Silva Junior, Marjan Askari, Diovana Ximenes Cavalcante Dourado, Juliana Gomes Ramalho de Oliveira and José Eurico de Vasconcelos Filho</i>	781
Use of Social Media Apps by Nurses for Professional Purposes in Catalonia: Cross-Sectional Study <i>Antonio Torrejon, Octavi Rodriguez-Blanco and Miguel A. Mayer</i>	786
Visual Representation of African Traditional Medicine Recipes Using Icons and a Formal Ontology, ontoMEDTRAD <i>Appoh Kouame, Konan Marcellin Brou, Moussa Lo and Jean Baptiste Lamy</i>	791
What Do We Know About the Use of Chatbots for Public Health? <i>Elia Gabarron, Dillys Larbi, Kerstin Denecke and Eirik Årsand</i>	796
 Section 4. Precision Medicine and Public Health	
A Stroll Along the Erroneous ePrescription Interactions Within the Belgian Pharmacy <i>Sven Van Laere, Ronald Buyl and Marc Nyssen</i>	803
A Structured Measurement of Highly Synchronous Real-Time Ballistocardiography Signal Data of Heart Failure Patients <i>Nico Jähne-Raden, Udo Bavendiek, Henrike Gütschleg, Ulf Kulau, Stephan Sigg, Marie Wolf, Tanja Zeppernick and Michael Marschollek</i>	808
Addressing the Search Challenges of Precision Medicine with Information Retrieval Systems and Physician Readers <i>Kate Fultz Hollis, Kirk Roberts, Steven Bedrick and William R. Hersh</i>	813
Argentinian Digital Health Strategy <i>Daniel A. Rizzato Lede, Federico A. Pedernera, Emiliano López, Cintia D. Speranza, Carlos Guevel, Jesse J. Maid, Patricia Mac Culloch, Florenca Rolandi, Fabiana Ayala, Daniel A. Abadie, María I. Baqué, Fernando Gassino, Fernando Campos, Diego Kaminker, Cintia A. Cejas, Alejandro López Osornio and Adolfo Rubinstein</i>	818
Assessing Opioid Use Patient Representations and Subtypes <i>Sarah Mullin and Peter Elkin</i>	823
Automated Engineering for Health Smart Homes: Find a Way in the Jungle of Assistance Systems <i>Bastian Wollschlaeger and Klaus Kabitzsch</i>	828
Decreasing Number of Medication Prescriptions After e-Prescriptions Became Mandatory and Their Valid Period Was Extended: A Big Bang Policy Change in Finland in 2017 <i>Vesa Jormanainen, Toni Relander, Vilma Jormanainen and Marina Lindgren</i>	833

- Exploratory Analysis of HIV Status Knowledge and Associated Factors Using Data from Electronic Medical Records 838
Natividad Burdisso, Santiago Esteban, Karin S. Kopitowski and Sergio A. Terrasa
- Global Public Health Surveillance Using Media Reports: Redesigning GPHIN 843
Dave Carter, Marta Stojanovic, Philip Hachey, Kevin Fournier, Simon Rodier, Yunli Wang and Berry De Bruijn
- ICT Toolkit for Integrated Prevention, Testing and Linkage to Care Across HIV, Hepatitis, STIs and Tuberculosis in Europe 848
Christine Kakalou, Lella Cosmaro, Vlasios K. Dimitriadis, Anne Raahauge, Dorthe Raben and Vassilis Koutkias
- Improving Dengue Surveillance System with Administrative Claim Data in Indonesia: Opportunities and Challenges 853
Atina Husnayain, Anis Fuad, Ida Safitri Laksono and Emily Chia-Yu Su
- Intelligent Tools for Precision Public Health 858
Anya Okhmatovskaia and David L. Buckeridge
- Machine Learning-Based Identification of Obesity from Positive and Unlabelled Electronic Health Records 864
Vicent Blanes-Selva, Salvador Tortajada, Ruth Vilar, Bernardo Valdivieso and Juan M. García-Gómez
- Medical Informatics in the Digital Personalized Health and Medicine Era: A SWOT Analysis and Actionable Strategies 869
Rada Hussein
- Mining Potential Effects of HUMIRA in Twitter Posts Through Relational Similarity 874
Keyuan Jiang, Shichao Feng, Liyuan Huang, Tingyu Chen and Gordon R. Bernard
- Ontology-Guided Policy Information Extraction for Healthcare Fraud Detection 879
Theodora S. Brisimi, Vanessa Lopez, Valentina Rho, Marco Sbodio, Gabriele Picco, Morten Kristiansen, John Segrave-Daly and Conor Cullen
- Text-Mining Services of the Swiss Variant Interpretation Platform for Oncology 884
Déborah Caucheteur, Julien Gobeill, Anaïs Mottaz, Emilie Pasche, Pierre-André Michel, Luc Mottin, Daniel J. Stekhoven, Valérie Barbié and Patrick Ruch
- The Smart Device System for Movement Disorders: Preliminary Evaluation of Diagnostic Accuracy in a Prospective Study 889
Julian Varghese, Michael Fujarski, Tim Hahn, Martin Dugas and Tobias Warnecke
- User Expectations and Willingness to Share Self-Collected Health Data 894
Ashenafi Zebene Woldaregay, André Henriksen, David-Zacharie Issom, Gerit Pfuhl, Keiichi Sato, Aude Richard, Christian Lovis, Eirik Årsand, Jessica Rochat and Gunnar Hartvigsen

Section 5. Human Factors and Citizen Centered Digital Health

A Path Towards Inclusion: Transdisciplinary Experience for the Inclusion of Self-Perceived Gender in an Information System	901
<i>Melanie Cassarino, Eunice Correa, Sebastián Minoletti, Amalia Botto, Romina Rapisarda, María Florencia Grande Ratti and Daniel Luna</i>	
A Systematic Review on CDSS Alert Appropriateness	906
<i>Olufisayo Olakotan, Maryati Mohd Yusof and Sharifa Ezat Wan Puteh</i>	
Analysing Sentiment and Topics Related to Multiple Sclerosis on Twitter	911
<i>Guido Giunti, Maëlick Claes, Enrique Dorronzoro Zubiete, Octavio Rivera-Romero and Elia Gabarron</i>	
Automatic Interpretation of Laboratory Tests and Its Influence on Follow-up	916
<i>Georgy Kopanitsa</i>	
Clinical-Based and Expert Selection of Terms Related to Depression for Twitter Streaming and Language Analysis	921
<i>Angela Leis, Miguel-Angel Mayer, Francesco Ronzano, Marta Torrens, Claudio Castillo, Laura I. Furlong and Ferran Sanz</i>	
Design of the CAPABLE Health Empowerment Tool: Citizens' Needs and Expectations	926
<i>Astri Letnes Janson, Anne Moen and Kristin Skeide Fuglerud</i>	
Designing a Patient-Centered Notification System into a PHR	931
<i>Mariana Simón, Giuliana Colussi, Janine Sommer, Lucila Bruchanski and Fernando Plazzotta</i>	
Developing an Intervention to Implement Electronic Patient-Reported Outcomes in Renal Services in the UK	936
<i>Sabine N. Van Der Veer, Angelo Ercia, Fergus J. Caskey, Ken Farrington, Francine Jury, Michael Rees, Tim Whitlock and Sarah Knowles</i>	
Development of a ePRO-Based Palliative Care Intervention for Cancer Patients: A Participatory Design Approach	941
<i>Christina Karamanidou, Christos Maramis, Kostas Stamatopoulos and Vassilis Koutkias</i>	
Development of a Mobile Digital Manikin to Measure Pain Location and Intensity	946
<i>Sabine N. Van Der Veer, Anna L. Beukenhorst, S. Mustafa Ali, Ben James, Pedro Silva, John McBeth and William G. Dixon</i>	
Digital Support for Self-Management in Children with Diabetes: Understanding Their Needs and Developing a Design Concept	951
<i>Nicole Safavi Andersen, Louise Hedrich Haugaard, Sissel Bøgh Pedersen, Mikkel Strange Pedersen and Ann Bygholm</i>	
Does Health-IT Improve People Centered Care?	956
<i>Pernille Bertelsen, Lone Stub Petersen and Christian Nøhr</i>	

eSource-Enabled vs. Traditional Clinical Trial Data Collection Methods: A Site-Level Economic Analysis <i>Eric L. Eisenstein, Maryam Y. Garza, Mitra Rocca, Gideon S. Gordon and Meredith Zozus</i>	961
Health Professionals' Experiences of the Benefits and Challenges of Online Symptom Checkers <i>Sari Kujala, Iris Hörhammer, Riitta Hänninen-Ervasti and Tarja Heponiemi</i>	966
How Come Nothing Changed? Reflections on the Fasting-Time Project <i>Morten Hertzum and Jesper Simonsen</i>	971
How to Evaluate Health Applications with Conversational User Interface? <i>Kerstin Denecke and Jim Warren</i>	976
Implementation of an Open-Source Electronic Health Record for Decision-Support Education in Medical Informatics <i>Stephanie Medlock, Roland Schermer and Ronald Cornet</i>	981
Implementation of EXABO – An Expert Advisory Board for the European Reference Network for Rare Respiratory Diseases <i>Désirée Walther, Olivia Steinmann, Thomas O.F. Wagner and Holger Storf</i>	986
Integrating a Secure and Generic Mobile App for Patient Reported Outcome Acquisition into an EHR Infrastructure Based on FHIR Resources <i>Nico Ploner and Hans-Ulrich Prokosch</i>	991
Interaction with Medical Venues in Megacities <i>María Óskarsdóttir and Anna Sigríður Íslind</i>	996
Investigating the Barriers to Physician Adoption of an Artificial Intelligence-Based Decision Support System in Emergency Care: An Interpretative Qualitative Study <i>Cécile Petitgand, Aude Motulsky, Jean-Louis Denis and Catherine Régis</i>	1001
Learning Interpretable Behavioral Engagement for Care Management <i>Subhro Das, Chandramouli Maduri, Ching-Hua Chen and Pei-Yun S. Hsueh</i>	1006
<i>Mi Argentina/Mi Salud</i> : The Argentinian Citizen Digital Health Portal <i>Daniel A. Rizzato Lede, Federico A. Pedernera, Emiliano López, Cintia D. Speranza, Jesse J. Maid, Fernando Gassino, Osvaldo Argibay, Rodrigo Castiglione, Guillermo Pujadas, Emanuel Gonzalez Alvaredo, Rodrigo Álvarez, Maria B. Markiewicz, Florencia Alegre, Leandro Ferrareis, Florencia Rolandi, Fabiana Ayala, Daniel A. Abadie, Cintia A. Cejas, Alejandro López Osornio and Adolfo Rubinstein</i>	1011
Nutrikids, a Smartphone Application to Improve the Quality of Paediatric Dietary Assessments: Feasibility Study <i>Léa Jacques, Catherine Bussien, Camille Descloux, Lisa Decorsaire, Christian Lovis and Frédéric Ehrler</i>	1016

On Patient Accessible Electronic Health Records and the Experienced Effect on the Work Environment of Nurses <i>Jonas Moll and Åsa Cajander</i>	1021
Online Medication Information for Citizens: A Comparison of Demands on eHealth Literacy <i>Helen Monkman, Thomas Schmidt and Christian Nøhr</i>	1026
Personalized Communication – People with Hearing Loss’ Experiences of Using a National Patient Portal <i>Maria Hägglund, Emma Helsing and Isabella Scandurra</i>	1031
Process Approach for Managing Health Information System-Induced Medication Errors <i>Maryati Mohd. Yusof, Toshihiro Takeda, Naoki Mihara and Yasushi Matsumura</i>	1036
Qualitative Evaluations of mHealth Interventions: Current Gaps and Future Directions <i>Meghan Bradway, Kari Leibowitz, Kathleen A. Garrison, Lauren Howe and Eirik Årsand</i>	1041
Social Robots for Elderly Care: An Inventory of Promising Use Cases and Business Models <i>Somaya Ben Allouch and Lex van Velsen</i>	1046
The Digital Transformation of Patient-Reported Outcomes’ (PROs) Functionality Within Healthcare <i>Jeppe Eriksen, Pernille Bertelsen and Ann Bygholm</i>	1051
The Effect of Patient Accessible Electronic Health Records on Communication and Involvement in Care – A National Patient Survey in Sweden <i>Jonas Moll and Hanife Rexhepi</i>	1056
The Patient as Genomic Data Manager – Evaluation of the PROMISE App <i>Lena Griebel, Marc Hinderer, Ali Amr, Benjamin Meder, Marc Schweig, Dominic Deuber, Christoph Egger, Claudia Kawohl, Annika Krämer, Isabell Flade, Dominique Schröder and Hans-Ulrich Prokosch</i>	1061
Towards a Highly Usable, Mobile Electronic Platform for Patient Recruitment and Consent Management <i>Daniel Robins, Rachel Brody, In Cheol Jeong, Irena Parvanova, Jiazhen Liu and Joseph Finkelstein</i>	1066
Towards a Lean Process for Patient Journey Mapping – A Case Study in a Large Academic Setting <i>Marieke Sijm-Eeken, Jaqueline Zheng and Linda Peute</i>	1071
User Experience Theories, Models, and Frameworks: A Focused Review of the Healthcare Literature <i>Blake Lesselroth, Helen Monkman, Kathleen Adams, Scott Wood, Audrey Corbett, Juell Homco, Elizabeth M. Borycki, Ross Spier and Andre W. Kushniruk</i>	1076

User-Centred Approach to Design an Online Social Support Platform for Seniors: Identification of Users' Types and Their Requirements <i>Arnaud Ricci, Jessica Rochat, Henk Herman Nap, Lotte Cornelisse, Christian Lovis and Frédéric Ehrler</i>	1081
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Section 6. Ethics, Legal and Societal Aspects

Autonomous Systems and Artificial Intelligence in Healthcare Transformation to 5P Medicine – Ethical Challenges <i>Bernd Blobel, Pekka Ruotsalainen, Mathias Brochhausen, Frank Oemig and Gustavo A. Uribe</i>	1089
Big Data, Information Technology and Information Professionals: Some Considerations for Digital Ethics <i>E-H. Kluge</i>	1094
Citizens' Participation in Health and Scientific Research in Switzerland <i>Jessica Rochat, Christophe Gaudet-Blavignac, Marzia Del Zotto, Victor Ruiz Garretas, Vasiliki Foufi, David Issom, Caroline Samer, Samia Hurst and Christian Lovis</i>	1098
Designing a Solution to Manage Electronic Consent for Children <i>Gary Leeming, Sarah Thew and John Ainsworth</i>	1103
Effectiveness of Web Accessibility Policy Implementation in Online Healthcare Information <i>Muzawir Arief, Sari Rissanen and Kaija Saranto</i>	1108
Evolution of Interdisciplinarity in Medical Informatics in Europe: Patterns from Intertwining Histories <i>Casimir A. Kulikowski and George I. Mihalas</i>	1113
General Data Protection Regulation (GDPR) in Healthcare: Hot Topics and Research Fronts <i>Farhad Fatehi, Farkhondeh Hassandoust, Ryan K.L. Ko and Saeed Akhlaghpour</i>	1118
Health 'Big Data' Value, Benefit, and Control: The Patient eHealth Equity Gap <i>Paul Demuro, Carolyn Petersen and Paul Turner</i>	1123
Human-Induced Errors in Networked Healthcare Research: Risk Management Under the GDPR <i>Jonas Bienzeisler, Hauke Fischer, Volker S. Thiemann and Rainer Röhrig</i>	1128
Impact Analysis of the Policy for Access of Administrative Data in France: A Before-After Study <i>Vincent Looten and Marie Simon</i>	1133
Legal and Ethical Issues in Secondary Use of Administrative Health Data: The Case of Latvian Healthcare Monitoring Datalink <i>Signe Mezinska, Arnis Buka, Agnese Bankava and Juris Barzdins</i>	1138

The Definition of Informatics Competencies in Finnish Healthcare and Social Welfare Education	1143
<i>Alpo Värri, Minna Tiainen, Elina Rajalahti, Ulla-Mari Kinnunen, Lea Saarni and Outi Ahonen</i>	
Section 7. Swiss Personalized Health Network	
SPHN – Development and Usability Testing of an Electronic General Consent Prototype	1151
<i>Julia Maurer, Ramon Saccilotto, Jörg Willers, Pascal Düblin, Vu Duong and Christiane Pauli-Magnus</i>	
SPHN – The Swiss Personalized Health Network Initiative	1156
<i>Adrien K. Lawrence, Liselotte Selter and Urs Frey</i>	
SPHN/PHRT – MedCo in Action: Empowering the Swiss Molecular Tumor Board with Privacy-Preserving and Real-Time Patient Discovery	1161
<i>Jean Louis Raisaro, Juan Ramón Troncoso-Pastoriza, Sylvain Pradervand, Michel Cuendet, Mickael Misbach, Joao Sa, Francesco Marino, Nicolas Freundler, Nicolas Rosat, David Cavin, Alexander Leichtle, Jacques Fellay, Olivier Michielin and Jean-Pierre Hubaux</i>	
SPHN/PHRT: Forming a Swiss-Wide Infrastructure for Data-Driven Sepsis Research	1163
<i>Adrian Egli, Manuel Battegay, Andrea C. Büchler, Peter Bühlmann, Thierry Calandra, Philippe Eckert, Hansjakob Furrer, Gilbert Greub, Stephan M. Jakob, Laurent Kaiser, Stephen L. Leib, Stephan Marsch, Nicolai Meinshausen, Jean-Luc Pagani, Jerome Pugin, Gunnar Rättsch, Jacques Schrenzel, Reto Schüpbach, Martin Siegemund, Nicola Zamboni, Reinhard Zbinden, Annelies Zinkernagel and Karsten Borgwardt</i>	
SPHN – The Swiss Aging Citizen Reference (SACR)	1168
<i>Ayoung Jeong, Murielle Bochud, Philippe Cattin, Manolis Dermitzakis, Bogdan Draganski, Andreas Papassotiropoulos, Martine Preisig, Bram Stieltjes, Peter Vollenweider and Nicole Probst-Hensch</i>	
SPHN – The BioMedIT Network: A Secure IT Platform for Research with Sensitive Human Data	1170
<i>Diana Coman Schmid, Katrin Crameri, Sabine Oesterle, Bernd Rinn, Thierry Sengstag, Heinz Stockinger, on behalf of the BioMedIT network team: Leila T. Alexander, Jonathan Barda, Christian Bolliger, Urban Borstnik, Gerhard Bräunlich, Olivier Byrde, Jérôme Dauvillier, Robin Engler, Pablo Escobar Lopez, Volker Flegel, Martin Fox, Sofia Georgakopoulou, Jani Heikkinen, Martin Jacquot, Nicolas Kowenski, Guillermo Losilla, Sergio Maffioletti, Jorge Molina, Diego Moreno, Allen Neeser, Michal Okoniewski, Warren Paulus, Kevin Sayers, Torsten Schwede, Jaroslaw Surkont, Richard Wartenburger and Thomas Wüst</i>	

Section 8. Posters

- A Digital Service Logistics Information System for Emergency Department
Care Coordination – Professionals’ Experiences 1177
*Laura-Maria Peltonen, Armi Kuloheimo, Kristiina Junttila
and Sanna Salanterä*
- A Matlab Tool for Organizing and Analyzing NHANES Data 1179
*Simon Lebech Cichosz, Morten Hasselstrøm Jensen,
Thomas Kronborg Larsen and Ole Hejlesen*
- A Path to Inclusion: Design and Prototype of Transgender Identity
in an Electronic Health Record 1181
*Melanie Cassarino, Eunice Correa, Sebastián Minoletti, Ignacio Jauregui,
María Florencia Grande Ratti, Carlos Otero and Daniel Luna*
- A Recommender System Based on Cohorts’ Similarity 1183
*João Rafael Almeida, Eriksson Monteiro, Luís Bastião Silva,
Alejandro Pazos and José Luís Oliveira*
- A Smart Mapping Editor for Standardised Data Transformation 1185
*Hannes Ulrich, Sebastian Germer, Ann-Kristin Kock-Schoppenhauer,
Jori Kern, Martin Lablans and Josef Ingenerf*
- Accessible Rates to Health Information on the Internet in Elderlies Increased
Among Fifteen Years 1187
Takeo Shibata, Akemi Kunimatsu, Chika Hiraga and Yoko Shimizu
- Addressing Ethics in the CrowdHEALTH RDI Project Concerned with Large
Amounts of Data to Support Health Policies 1189
Lydia Montandon
- Advanced Machine Learning in Prediction of Second Primary Cancer
in Colorectal Cancer 1191
Chi-Chang Chang and Ying-Chen Chen
- Agent-Based Modeling and Simulation of Care Delivery for Patients
with Thrombotic and Bleeding Disorders 1193
*Noemi Giordano, Samanta Rosati, Federica Valeri,
Alessandra Borchiellini and Gabriella Balestra*
- An “in silico” Bench to Bedside Approach to Investigating Sepsis Biomarkers 1195
*Grace O’Mahony, Christopher Hawthorne, Karl McQuaid
and Guillermo H. Lopez-Campos*
- An Online Prevention Tool for Ophthalmological Disorders 1197
Maria Patte, Joseph Liaskos, Paris Gallos and John Mantas
- Analysis of Professional Competencies for the Clinical Research Data
Management Profession 1199
*Saly Abouelenein, Tremaine Williams, Jaime Baldner
and Meredith Nahm Zozus*

Application of IBM Watson to Support Literature Reviews: A Preliminary Experience in Restorative Dentistry	1201
<i>Giacomo Derchi, Marco Visentin, Vincenzo Marchio, Lisa Lardani, Antonio Barone, Marco Prenassi and Sara Marceglia</i>	
The Impact of Information Quality on Retracted Bioinformatics Literature	1203
<i>Austin Springer, Donna Chachere, Awaad Alsarkhi and Meredith Zozus</i>	
Association of C>U RNA Editing with Human Disease Variants	1205
<i>Sapan Mandloi, Zackary Falls, Rong Deng, Ram Samudrala and Peter L. Elkin</i>	
Automated Analysis of the Heterogeneity of Histological Glioblastoma Slides Using Neural Networks	1207
<i>Michael Oertl, Georg Prokop, Felix Holl, Marina Fotteler, Viktoria Muehlbauer, Walter Swoboda and Friederike Liesche-Starnecker</i>	
Automated Nerve Fibres Identification and Morphometry Analysis with Neural Network Based Tool in MATLAB	1209
<i>Michal Kopka, Wiktor Paskal, Adriana M. Paskal, Piotr Pietruski, Ryszard Kopka and Pawel K. Wlodarski</i>	
Automatic Detection of Vital Signs in Clinical Notes of the Outpatient Settings	1211
<i>Martín Diaz Maffini, Fernanda Aguirre Ojea and Matías Manzotti</i>	
Best Practices for Designing Discrete Choice Experiments and the Use for Older Adults with Cognitive Impairment	1213
<i>Thomas Engelsma, Monique W.M. Jaspers and Anne M. Turner</i>	
Biostatistics Disruptive Acculturation Through Serious Gaming: A New Hope	1215
<i>Pierre Gillois, Lionel Di Marco, Josep M. Nicolàs, Alexandre Moreau-Gaudry, Anne Ego, Sandra David-Tchouda, Donald K. Martin and Jean-Luc Bosson</i>	
Challenges of In-House Development and Implementation of a CPOE for Oncology	1217
<i>S. de Matos Lima, C.L. Gimenez and D. Luna</i>	
Classification of Biceps Brachii Muscle Fatigue Condition Using Phase Space Network Features	1219
<i>Navaneethakrishna Makaram and Ramakrishnan Swaminathan</i>	
Classification of First-Episode Schizophrenia Using Wavelet Imaging Features	1221
<i>Kateřina Marřálová, Daniel Schwarz and Ivo Provazník</i>	
Classification of Histologic Images Using a Single Staining: Experiments with Deep Learning on Deconvolved Images	1223
<i>Vincenzo Della Mea and David Pilutti</i>	
Classification of Normal and Cardiomegaly Conditions in Chest Radiographs Using Cardio-Mediastinal Features	1225
<i>Satyavratán Govindarajan, Sukanta Kumar Tulo and Ramakrishnan Swaminathan</i>	

Classification of the Severity of Adverse Drugs Reactions <i>Raphaël Chauvet, Cédric Bousquet, Agnès Lillo-Lelouet, Ilan Zana, Ilan Ben Kimoun and Marie-Christine Jaulent</i>	1227
Coping with IT Downtime in Hospitals <i>Jackline Bamdeg and Thomas Schmidt</i>	1229
Creating and Implementing a Professional Development Program to Improve Organizational Capacity for Health Analytics in a Public Health Setting <i>Mariano Aizpurua, Tomás Galluzzi and Santiago Esteban</i>	1231
Cross-Mapping Study of Nursing Practice Terms from a Brazilian Hospital Database <i>Luciana Schleder Gonçalves, Dayane Andreatta and Fernanda Karoline Schamne</i>	1233
Data Integration Approaches for Representing Stem Cell Studies <i>Irena Parvanova and Joseph Finkelstein</i>	1235
Data Provenance Standards and Recommendations for FAIR Data <i>Malte-Levin Jauer and Thomas M. Deserno</i>	1237
Data Visualisation in Midwifery: The Challenge of Seeing what Datasets Hide <i>Bridget J. Daley, Evangelia Kyrimi, Kudakwashe Dube, Norman E. Fenton, Graham A. Hitman and Scott McLachlan</i>	1239
Deep Learning Approach for the Development of a Novel Predictive Model for Prostate Cancer <i>Mohaimenul Islam, Hsuan-Chia Yang, Phung-Anh Nguyen, Yu-Hsiang Wang, Tahmina Nasrin Poly and Yu-Chuan (Jack) Li</i>	1241
Defining a Standardized Information Model for Multi-Source Representation of Breast Cancer Data <i>Miguel Pedrera, Pablo Serrano, Ana Terriza, Jaime Cruz, Carolina Varela, Ana Salamanca, Noelia Garcia, Carmen Salgado, Consuelo Sanz, Lucía Hernández, Montse Alemany and Adolfo Muñoz</i>	1243
Design of a Supportive Transfer Robot System for Caregivers to Reduce Physical Strain During Nursing Activities <i>Christian Kowalski, Pedro Arizpe-Gomez, Conrad Fifelski, Anna Brinkmann and Andreas Hein</i>	1245
Detecting Severe Incidents from Electronic Medical Records Using Machine Learning Methods <i>Kazuya Okamoto, Takashi Yamamoto, Shusuke Hiragi, Shosuke Ohtera, Osamu Sugiyama, Goshiro Yamamoto, Masahiro Hirose and Tomohiro Kuroda</i>	1247
Developing a Mobile App for Patients to Monitor Medical Record Changes Using Blockchain <i>SungJun Park, MinDong Sung, Sungjae Jung, Eunsol Lee, Jaehoon Lee and Yu Rang Park</i>	1249

Developing and Piloting TB Medication and Refilling Reminder System in Ethiopia	1251
<i>Kassahun Dessie Gashu, Fedlu Nurhussien, Adane Mamuye, Kassahun Alemu Gelaye and Binyam Tilahun</i>	
Development of a Graph-Based Database for Ovarian Cancer Symptoms	1253
<i>Young Ji Lee and Harleigh Niyu</i>	
Development of a Personalized mHealth Program for Cancer Symptom and Complication Management	1255
<i>Lixin Song, Eno Idiagbonya, Kevin Su and Juliet Idiagbonya</i>	
Development of a Questionnaire to Measure Healthcare Providers' Satisfaction with Telemedicine Services	1257
<i>Esmée Tensen, Youri Broekhuizen, Johan van Buggenum, Leonard Witkamp, Monique Jaspers and Linda Peute</i>	
Development of a Smart e-Coach Recommendation System for Obesity	1259
<i>Ayan Chatterjee, Martin W. Gerdes and Santiago Martinez</i>	
Development of a Systematic Text Annotation Standard to Extract Social Support Information from Electronic Medical Records	1261
<i>Camila Volij and Santiago Esteban</i>	
Digital Health Interventions for Diabetes Self-Management Education/Support in Type 1 & 2 Diabetes Mellitus	1263
<i>Dumisani Nkhom, Charles Jenya Soko, Pierre Bowrin and Usman Iqbal</i>	
Electronic Medical Records Virtual Course. Strategies for an Effective Training	1265
<i>Daniel A. Rizzato Lede, Cintia D. Speranza, Florencia Alegre, Adriana Cantora, Emilio Panizza and Ariadna Pou</i>	
Electronic Medication Administration System Supports Safe Medication Administration	1267
<i>Jenni Santavirta, Anne Kuusisto, Kaija Saranto, Tarja Suominen and Paula Asikainen</i>	
Emotion Analysis Using Electrodermal Signals and Spiking Deep Belief Network	1269
<i>Nagarajan Ganapathy and Ramakrishnan Swaminathan</i>	
Evaluating the Use of a CPOE for Chemotherapy Protocols	1271
<i>C. Gimenez, S. de Matos Lima and D. Luna</i>	
Evaluation of Mobile Phone Mortality Risk Score Applications Using Data from the Electronic Medical Records	1273
<i>Nino Fijacko, Lucija Gosak, Primož Koccek, Leona Cilar, Andrej Markota and Gregor Štiglic</i>	
EVENT: A Concept Developed to Improve the Use of EHR by the Nurses	1275
<i>Alain Junger</i>	

Experience and Expertise of Teledermatologists with Teledermoscopy: A Systematic Review to Guide Future Practice	1277
<i>Femke van Sinderen, Esmée Tensen, Job van der Heijden, Leonard Witkamp, Monique Jaspers and Linda Peute</i>	
Experience Story: How Do We Re-Implement What Has Been Implemented?	1279
<i>Melanie Cassarino, Camila Galvan, Juan Descalzo, Elio Jerez, María Smith and Daniel Luna</i>	
Experiences of National Documentation in Electronic Health Records: The Study Among Occupational Health Nurses	1281
<i>Sari Nissinen</i>	
Exploratory Analysis of Animal Bites Events in the City of Buenos Aires Using Data from Electronic Health Records	1283
<i>Gastón Nicolás Quintana and Santiago Esteban</i>	
Exploratory Analysis of Consultation Patterns Prior to the Diagnosis of Depression	1285
<i>Sofia Sciarreta and Santiago Esteban</i>	
Exploratory Analysis of Exercise Mentions in Clinical Notes	1287
<i>Nahuel Orcaizaguirre and Santiago Esteban</i>	
Feature Set for a Prediction Model of Diabetic Kidney Disease Progression	1289
<i>Masaki Ono, Takayuki Katsuki, Masaki Makino, Kyoichi Haida, Atsushi Suzuki and Reitaro Tokumasu</i>	
FHIR Driven Self-Management Support System for Diabetes	1291
<i>Dietmar Glachs, Tuncay Namlı, Oliver Jung, Felix Strohmeier, Manuela Ploessnig and Gustavo Rodriguez</i>	
GDPR Compliant Blockchain and Distributed Ledger Technologies in the Health Sector	1293
<i>Anton Hasselgren, Katina Krlevska, Danilo Gligoroski and Arild Faxvaag</i>	
Generating Surveillance Data for Nosocomial Infections from Routine Charting in Intensive Care Units	1295
<i>Achim Michel-Backofen, Dorothee Steinke, Christian Katzer, Florian Brenck and Andreas Böning</i>	
Great Help for Small People – The Development of a Children’s Emergency App	1297
<i>Judith Born, Christina Ohlmeier, Jasmina Kis, Ralf Sick, Jörg Oberfeld and Christian Juhra</i>	
Greek Hospitals Web Accesibility	1299
<i>Andriana Magdalinou and John Mantas</i>	
Health Facility Ownership Type and Performance on HIV Indicator Data Reporting in Kenya	1301
<i>Milka B. Gesicho, Ankica Babic and Martin C. Were</i>	

Hierarchical Clustering for Image Classification in Dermatology: Towards Mobile Deploying <i>Miruna D. Ciulu, Stefan Holban and Diana Lungeanu</i>	1303
How to Decide upon Nursing Technologies – A Participation-Based Approach <i>Jörn Krückeberg, Ronny Klawunn, Inessa Fuge, Reza Mazhari, Regina Schmeer and Nicole Hechtel</i>	1305
How to Extract and Explore Big Data for Fraud Detection in the Healthcare Sector: The EOPYY Case Study <i>Spiros Georgakopoulos, Parisis Gallos and Vassilis Plagianakos</i>	1307
Identification of EMCI in MR Brainstem Structure Using Fractal Measures and Random Forest Approach <i>Rohini Palanisamy and Ramakrishnan Swaminathan</i>	1309
Identifying and Assessing Competencies for Staff Working in Public Health Emergencies <i>Heini Utunen, Andrew Black, Oliver Stucke, Melissa Attias and Gaya M. Gamhewage</i>	1311
Identifying Experts Reasoning in Antibiotic Treatment with Preference Learning <i>Karima Sedki, Chaymae Lakraflı, Jean-Baptiste Lamy and Rosy Tsopra</i>	1313
Identifying Indicators to Assess and Monitor Data Integration Engines Systems <i>Priscila Maranhao, Ana Margarida Pereira and Ricardo J. Cruz-Correia</i>	1315
Implementation of Wireless Biosensor for Continuous EEG Monitoring in Neurological Intensive Care <i>Tien-Yu Hsu, Terry B.J. Kuo and Ming-Chin Lin</i>	1317
Implications of Clinicians' Attitudes Towards Clinical Decision Support Systems <i>Anshu Ankolekar, Britt van der Heijden, Andre Dekker, Cheryl Roumen, Dirk de Ruysscher, Bart Reymen, Ruud Houben, Peter Fick, Sander Puts, Joeri Veugen, Adriana Berlanga, Cary Oberije and Rianne Fijten</i>	1319
Incorporating Tacit Knowledge of Experts in the Assessment of Shelters Under Disaster <i>Masaharu Nakayama and Tadashi Ishii</i>	1321
Integrating Socially Assistive Robots into Japanese Nursing Care <i>Markus Kolstad, Natsu Yamaguchi, Ankica Babic and Yoko Nishihara</i>	1323
Introducing Clinical Informatics Course in Medical School Curricula: Lessons Learned from Medical Faculty University of Belgrade <i>Jelena Milin-Lazovic, Andja Cirkovic, Marko Savic, Ognjen Milicevic, Ljubica Carevic, Nikola Ilic, Dejana Stanisavljevic and Natasa Milic</i>	1325
Knowledge Driven Phenotyping <i>Honghan Wu, Minhong Wang, Qianyi Zeng, Wenjun Chen, Thomas Nind, Emily Jefferson, Marion Bennie, Corri Black, Jeff Z. Pan, Cathie Sudlow and Dave Robertson</i>	1327

Limits and Variability in Drug Databases: Lessons Learnt from Drug Comparisons	1329
<i>Jean-Baptiste Lamy, H�el�ene Berthelot, Madeleine Favre and Rosy Tsopra</i>	
Linking Genome and Exposome: Computational Analysis of Human Variation in Chemical-Target Interactions	1331
<i>Liana Bruggemann, Christopher Hawthorne, Ram Samudrala and Guillermo H. Lopez-Campos</i>	
Lower Respiratory Tract Infections in Children, Weather and Google Search Trends	1333
<i>Manuel Rodr�guez Tablado, Paula Gonzalez Pannia, Fernando C. Ferrero and Santiago Esteban</i>	
Manual Evaluation of the Automatic Mapping of International Classification of Diseases (ICD)-11 (in French)	1335
<i>Julien Grosjean, K�evin Billey, Jean Charlet and Stefan J. Darmoni</i>	
Master Patient Index Standardization Patient Search Identification Service (PSIS) of the National Directorate of Health Information Systems (DNSIS) Argentina	1337
<i>Humberto F. Mandirola Brioux, Alejandro Lopez Osornio, Martin Diaz Maffini, Miguel Amorese and Daniel A. Rizzato Ledo</i>	
Near Real Time Feedback of Seasonal Influenza Vaccination and Virological Sampling: Dashboard Utilisation in a Primary Care Sentinel Network	1339
<i>Harshana Liyanage, Oluwafunmi Akinyemi, Sameera Pathirannahelage, Mark Joy and Simon de Lusignan</i>	
Neural Networks for Cause of Hospitalization and Final Cause of Death Extraction from Discharge Summaries	1341
<i>Franciso E. Peper, M. Bel�en Cardone and Santiago Esteban</i>	
Numerical Analysis of Conventional Air Pollutants and PM ₁₀ Concentration Affected to Respiratory Disease Patients in Bangkok, Thailand	1343
<i>Wisit Thongkum and Santisith Khiewkhern</i>	
Patients' Experience and Assessment on the Transition from Paper to Electronic Medical Records	1345
<i>Carolina Armagnague Thivant, Santiago Esteban and Analia J. Baum</i>	
Personal Health Record (PHR) System in Portable Health Clinic	1347
<i>Rafiqul Islam, Kimiyo Kikuchi, Yoko Sato, Rieko Izukura, Fumihiko Yokota, Mariko Nishikitani, Raisa Tasneem, Nazneen Sultana, Ashir Ahmed and Naoki Nakashima</i>	
Persuasive eHealth to Support Home Rehabilitation of the Elderly After a Hip Operation: An Explorative Approach	1349
<i>Laurence Alpay and Ybranda Koster</i>	
Physicians' and Pharmacists' Opinions Regarding the e-Prescription Systems	1351
<i>Giorgos Nikou and Parisis Gallos</i>	

- PoleSat's Modelling a Reorganization of Vascular Catheterization Provision at the Territorial Hospital Grouping Level 1353
Anne Quesnel-Barbet, Julien Soula, Erik-André Sauleau, Pierre Parrend, Pierre Bazile, François Dufosse, Gilles Maignant, Pascal Staccini, Frédéric Albert and Arnaud Hansske
- Predicting Diagnosis Code from Medication List of an Electronic Medical Record Using Convolutional Neural Network 1355
Jakir Hossain Bhuiyan Masud and Ming-Chin Lin
- Prediction of ROSC After Cardiac Arrest Using Machine Learning 1357
Nan Liu, Andrew Fu Wah Ho, Pin Pin Pek, Tsung-Chien Lu, Pairoj Khruekarnchana, Kyoung Jun Song, Hideharu Tanaka, Ghulam Yasin Naroo, Han Nee Gan, Zhi Xiong Koh, Huei-Ming Ma and Marcus Ong
- Predictors of Hospital Admissions Based on Routinely Collected Everyday Observations in a Community Care Setting 1359
Mads Nibe Stausholm, Pernille Heyckendorff Secher and Ole Kristian Hejlesen
- Preliminary Evaluation of a mHealth Coaching Conversational Artificial Intelligence for the Self-Care Management of People with Sickle-Cell Disease 1361
David-Z. Issom, Jessica Rochat, Gunnar Hartvigsen and Christian Lovis
- Preliminary Evaluation of Market Mechanism-Based Bed Allocation System 1363
Shusuke Hiragi, Osamu Sugiyama, Jun Hatanaka, Shosuke Ohtera, Goshiro Yamamoto, Kazuya Okamoto, Masayuki Nambu and Tomohiro Kuroda
- Preliminary Results from a Pragmatic Clinical Trial of MyPEEPS Mobile to Improve HIV Prevention Behaviors in Young Men 1365
Rebecca Schnall, Lisa Kuhns, Cynthia Pearson, Josh Bruce, D. Scott Batey, Asa Radix, Uri Belkind, Marco A. Hidalgo, Sabina Hirshfield, Sarah Ganzhorn and Robert Garofalo
- Preliminary Safety Analysis of a Wearable Clinic for the Early Detection of Psychotic Relapse 1367
Ibrahim Habli, Charlotte Stockton-Powdrell, Matthew Machin, Paolo Fraccaro, Shon Lewis and Niels Peek
- Primary Care Prostate Cancer Case Ascertainment 1369
Agnieszka Lemanska, Sara Faithfull, Harshana Liyanage, Sophie Otter, Marina Romanchikova, Julian Sherlock, Nadia A.S. Smith, Spencer A. Thomas and Simon de Lusignan
- Proposal of an Architecture for Terminology Management in a Research Project 1371
Sara Mora, Sumit Madan, Stephan Gebel and Mauro Giacomini
- Providing Personal Health Records Based on a Mobile Application for Emergencies 1373
Su Min Kim, Suyoung Yoo, Won Chul Cha and Tae Rim Kim

Qualitative Study to Design an Online Community for Patients with Psoriasis <i>Giuliana Colussi, Janine Sommer, Mariana Simón, Lucila Bruchanski and Daniel Luna</i>	1375
Results of the Use of the Teleconsultation Platform After 2 Months of Implementation <i>Emiliano Lopez, Maia Berlin, Romina Stein, Erica Cozzi, Andrea Bermudez, Humberto Mandirola Brieux, Martín Díaz Maffini, Roberto Moldes, Teodorico Bousquet, Patricia MacCulloch, Daniel A. Rizzato Lede, Cintia D. Speranza and Alejandro López Osornio</i>	1377
Risk Factors for Chronic Diabetes Patients <i>Oleg Metzker, Kirill Magoev, Stanislav Yanishevskiy, Alexey Yakovlev and Georgy Kopanitsa</i>	1379
Rosacea Patients Are at Higher Risk for Obstructive Sleep Apnea: Automated Retrospective Research <i>Peter L. Elkin, Sarah Mullin and Sylvester Sakilay</i>	1381
Safety and Drugs: How Do We Record Medication Consumption and Prescription in Electronic Medical Records? A Look on Aspirin <i>Mercedes Volpi, Santiago Esteban and Sergio Terrasa</i>	1383
Service Personalization in IT-Supported Finnish Healthcare <i>Olli Korhonen, Vasiliki Mylonopoulou and Guido Giunti</i>	1385
Serving Health Emergency Responders Through Online Learning – Findings from OpenWHO’s Global User Metrics <i>Heini Utunen, Ngouille Ndiaye, Ursula Zhao, Richelle George, Melissa Attias and Gaya Gamhewage</i>	1387
Smartphone Applications for Range of Motion Measurement in Clinical Practice: A Systematic Review <i>Anne-Violette Bruyneel</i>	1389
Social Media Mining for Postpartum Depression Prediction <i>Alina Trifan, Dave Semeraro, Justin Drake, Radek Bukowski and José Luís Oliveira</i>	1391
Specification and Distribution of Vocabularies Among Consortial Partners <i>Mirko Gruhl, Ines Reinecke and Martin Sedlmayr</i>	1393
Standardized Communication Using FHIR and SNOMED CT in Treatment of Diabetic Foot Syndrome Within the Project iFoot <i>Dominik Ludmann, Elisabeth Pantazoglou and Hubert Otten</i>	1395
Strategy for the Analysis and Visualization of Electronic Medical Record Data for Public Hospitals in the City of Buenos Aires <i>Tomas Galluzzi, Marina Ridaio and Santiago Esteban</i>	1397
Strengthening Behavior and Social Functioning Among Persons with Autism Spectrum Conditions Using Artificial Intelligence and Behavioral Activation: Protocol for the Well-Being and Health for Loved onEs with ASD (WHOLE) Psychosocial Pilot Randomized Controlled Trial <i>Pierre Bowrin and Usman Iqbal</i>	1399

- TEDIS, a Comprehensive Data Model for In-Depth Clinical Assessment of Patients Affected with Neuro-Developmental Disorders Including Autism 1401
Mohamed Ben Said, Laurence Robel, Pauline Chaste, Didier Perisse, Marie-Joelle Oreve, Pascale Zylberberg, Anne Philippe, Catherine Jousselme, Stéphanie Lacoste, Mario Speranza, Ines Hafsa, Fatouma Cisse, Zoubair Cherqaoui and Jean-Philippe Jais
- Telemedicine Interventions for the Management of Diabetes: A Systematic Review and Meta-Analysis 1403
Stine Hangaard, Sisse H. Laursen, Flemming W. Udsen, Peter Vestergaard and Ole Hejlesen
- The ‘Back Office’ of a Dispensing Cabinet: Technology and Work Contributing to Medication Safety 1405
Valentina Lichtner, Mirela Prgomet, Bryony Dean Franklin and Johanna I. Westbrook
- The Prevalence of Alcohol and Tobacco Use Associated Risk Factor of Noncommunicable Diseases in Si Sa Ket Province, Thailand 1407
Kampol Khemthong, Niruwan Turnbull, Savittri Rattanopad Suwanlee and Karl Peltzer
- Toward a Harmonized WHO Family of International Classifications Content Model 1409
Samson W. Tu, Csongor I. Nyulas, Tania Tudorache, Mark A. Musen, Andrea Martinuzzi, Coen van Gool, Vincenzo della Mea, Christopher G. Chute, Lucilla Frattura, Nick Hardiker, Huib ten Napel, Richard Madden, Ann-Helene Almborg, Jeewani Anupama Ginige, Catherine Sykes, Can Cekik and Robert Jakob
- Towards an Ontology for Trustful mHealth Apps 1411
Hanane Derbouz Rouibete and Stefano Bonacina
- Towards Prediction of Type 1 Diabetes Patients Who Fail to Achieve Glycemic Target 1413
Morten Hasselstrøm Jensen, Simon Cichosz, Ole Hejlesen, Irl.B. Hirsch and Peter Vestergaard
- Translating openEHR Models to FHIR 1415
Georg Fette, Max Ertl and Stefan Störk
- Uncovering Care Barriers Experienced by Patients and Loved Ones in the Emergency Department: Can a Health App Help? 1417
Azra Mangalji, Kendall Ho, Wayne Choi, Chad Kim Sing, Heather Lindsay, Christopher Wai-Chung Lee, Kent Loftsgard, Michael Lim and Nooshin Jafari
- Usability Issues with Mechanical Ventilation Devices 1419
Beatrice Coldewey, Annette Diruf, Rainer Röhrig and Myriam Lipprandt
- User Satisfaction with a Speech-Enabled Translator in Emergency Settings 1421
Antony Akash Janakiram, Johanna Gerlach, Alyssa Vuadens-Lehmann, Pierrette Bouillon and Hervé Spechbach

User-Centered Design for Promoting Patient Engagement in Chronic Diseases Management: The Development of CONCERTO+	1423
<i>Marie-Pierre Gagnon, Mame-Awa Ndiaye, Alain Larouche, Guylaine Chabot, Christian Chabot, Ronald Buyl, Jean-Paul Fortin, Anik Giguère, Annie Leblanc, France Légaré, Aude Motulsky, Claude Sicotte, Holly O. Witteman, Éric Kavanagh, Frédéric Lépinay, Jacynthe Roberge, Hina Hakim, Myriam Brunet-Gauthier, Carole Délétroz, Samira A. Rahimi, Jack Tchunte and Maxime Sasseville</i>	
Using Long Short-Term Memory (LSTM) Neural Networks to Predict Emergency Department Wait Time	1425
<i>Nok Cheng and Alex Kuo</i>	
Subject Index	I
Author Index	XIII

Digital Technology Trends Supporting Assisted Independent Living of Ageing Population

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Abstract. The paper provides a narrative overview of trends in digital technology related innovations for supporting ageing subjects to live independently with assistance, synthesized from selected scoping reviews and informed by subsequent analysis of peer reviewed literature appearing in the past 10 years. Four categories of trends are identified: assistive and supportive technologies; monitoring devices and systems; communications and connection technologies; and intelligent health information systems. For each of these categories, a synthesis commentary and illustrative examples are provided, concluding with a summary discussion on future directions.

Keywords. Ageing, assistive technologies, digital health, health services

Introduction

Technology for supporting ageing well and care provision for ageing subjects has traditionally been seen as providing additional capabilities to those supplied by human carers [1]. Their potential can be realized through consideration of appropriate alignments between technologies, users and care settings [2]. Three major categories of health purpose for this type of technology-based independent living assistance can be distinguished: enabling personal and social interactions; help with daily living activities; and as a means for delivering clinical services [3]. Recently, use of specific digitally-driven technologies to support ageing subjects in various supported situations has become increasingly adopted [4]. Examples of well-established digital technology for ageing subjects include devices to supplement body functions (e.g. hearing, heart function, diabetes medication), systems for monitoring health conditions (e.g. vital signs, physical activities, mental and sleep states), and services for enabling health and wellbeing interactions (e.g. videoconferencing, online health portals, self-care management apps).

The concept of using technology as a channel for implementing new models of care in ageing has been predominantly based on the notion that it is desirable that the care be provided in non-traditional delivery settings, such as the subject's home [5]. This view leads quite naturally to the interpretation of the role of digital technologies in new models of care in ageing as enabling care delivery to be performed remotely (in location and timing), and with the augmentation of remotely collected information and remote interaction and communication mechanisms [6]. For example, it is recognised that remote patient monitoring offers a sound approach for management of chronic diseases [7], and that remote clinician-patient interactions are suitable for a range of specific clinical tasks [8]. It is also acknowledged that various implementation challenges [9] and adoption barriers [10] exist for these approaches.

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1. General Model

There is no apparent standardized nor widely accepted categorization of ageing health-related digital technology areas which can be followed in discussions of associated innovations. Recent literature reviews in the field have tended to aggregate many different application areas rather than conform to a defined structure (e.g. [11], [12]). Attempts to define a universal framework or taxonomy are frustrated by the huge volume and numerous variations in technology types, many having been developed as engineering exercises in non-clinical settings. A recent categorization based on contemporary technology development activities [13] suggested seven clusters: Robotics, General ITC, Sensor technology, Telemedicine, Medication dispenser and Video games. These are somewhat imbalanced for broad scoping purposes, as they vary between highly generic and highly specific topics.

Instead we will align our discussion with four areas of technology usage which are associated with broad types of care purpose, from the perspective of subjects-of-care, and so are distinctive in their orientations of access to or provision of care within the Ageing care ecosystem. These four areas were synthesized initially from a collection of widely-cited scoping reviews and categorization discussions such as those abovementioned. These sources were identified by expert consensus, as an initial step in a more extensive ethnographic analysis of references extracted by structured searching of peer reviewed literature appearing in the past 10 years as reported in detail in [14]. We did not include use of digital technology for business management and non-healthcare operations delivery (e.g. roster scheduling), nor technology used routinely for clinical process support (e.g. patient record systems).

For each of these four areas, we briefly summarize some apparent trends in the recent work related to major use cases, indicative of the overall directions that the field is following. These use cases were chosen due to their high prevalence in literature on ageing and technology and are not necessarily exhaustive, but may be regarded as dominant. We contend that these areas are major “promising directions” in digital technology trends supporting assisted independent living of the ageing population, and can be expected to have a strong impact on the successful implementation of new models of care and health in ageing. The four identified areas are:

- Assistive and supportive technologies which provide physical or cognitive aids to activities undertaken by a subject-of-care as an adjunct component of the activity.
- Monitoring devices and systems which measure and analyze personal health characteristics of a subject.
- Communications/connection technologies allowing a subject-of-care to interact with health carers remotely.
- Intelligent health information systems which empower subjects-of-care to access information and exercise informed control on their health circumstances.

2. Emerging Trends

We next provide commentary on the trends observed for these above four areas, as discerned in our literature survey, including some illustrative examples.

2.1. Assistive and Supportive Technologies

A common need for the elderly is *assistance in mobility* to overcome ambulatory limitations (e.g. wheelchairs). Digital technologies incorporated in mobility devices may be simple such as instrumented canes or frames or may incorporate more sophisticated mechanisms such as motion surfaces, limb supplementation and balance enhancement, depending on the mobility purpose and needs. An important related area is the detection and prevention of falling, which

is often a consequence of compromised mobility and potentially tractable through measurement and prediction. The use of Smartphones for mobility information collection and analysis could offer an easier pathway to delivery. The possibility that routine home care activities could be conducted by an autonomous device such as a robotic assistant has become a popular view, suggesting an appropriate form of generic technology to assist ageing in place.

Decline of *auditory and visual sensory functions* which enable interaction with surroundings cause limitations for older adults, typically addressed through external solutions such as hearing aids. The alternative of internally fitted smart devices such as the cochlear implant is now also established. Progress on augmenting or replicating loss of vision by more sophisticated technology solutions has been slower due to highly challenging neurological mechanisms at the three main sites of intervention: retina, optic nerve and visual cortex. Cognitive decline including loss of memory, balance, location and situational awareness, logical reasoning or understanding of context, through to pathological brain ageing or mental diseases, has been a popular target for technology-based approaches. A range of technology options have been identified, from computer-based sensor-controlled living environments to communication systems enabling involvement of carers in times of need. This approach is sensitive to the specific nature of the cognitive impairment and associated behaviours.

2.2. Monitoring Devices and Systems

Healthy ageing support through digital technology applies measurement and feedback on aspects of healthy lifestyle habits, physiological status, and preventive practices to assist subjects to manage and maintain their condition. This is generally achieved through use of wearable monitoring devices which collect data on variables appropriate to the subject's health circumstances. Other devices can be used to measure physiological quantities or signals which in conjunction with movement information, can allow prediction or detection of adverse circumstances e.g. falling, or cardiac events. A more comprehensive use can be the tracking of performance of conventional daily living activities or the remote observation of individuals by health service providers. Beyond activity tracking, numerous wearable devices for vital signs are also available. It is recognised that there is widespread potential for activity tracking for aged subjects in particular. Future devices may adopt IoT technology enabling greater chance of compatibility and redeployment.

Management of health conditions of individuals (such as chronic diseases) can be conducted outside of clinical environments, using measurement devices located on the subject or in their living spaces which communicate data to a remote clinical decision support system or a clinician. Devices to conduct this telemonitoring function include single and multiple vital signs loggers, heart and brain signal capture, and patient contributed inputs such as alarm buttons. They can also be incorporated into standalone integrated platforms or workstations, which aggregate data locally and provide some limited feedback and analysis to the subject, while communicating and remaining under control of a central clinical agency. The workstation may be used according to a fixed regime (e.g. daily) or when the subject feels it necessary (e.g. if experiencing symptoms). Alternatively multiple devices can be combined in a single portable or wearable system with inbuilt data communication and collection capability, often implemented as body area networks. Incorporation of mobile technologies in this setting offers an easier alternative to integration but is reliant on telecommunications infrastructure. There is argument for a more integrated approach to the future design of such systems to allow for their easier repurposing or extension, for different health conditions.

Ambient Assisted Living (AAL) environments are sensor-equipped and computer-managed living spaces which automatically observe and respond via messages and alerts to health status indicators of their aged and potentially frail or disabled occupants: this concept is also styled as "Health Smart Homes". Target areas for wider application in aged living

include health and environmental monitoring, and providing companionship, social communication and recreation/entertainment. Concerns on ethics of AAL for observing individuals closely and continuously raise issues on privacy and trust, and more generally for user acceptance in health IoT settings. A practical open issue is how large volumes of data generated by such uses can be efficiently and reliably processed by “big data” methodologies.

2.3. Communications/Connection Technologies

In a service environment where person-centred ageing care approaches are becoming more widespread, *telehealth* in various forms offers a natural technology-based mechanism for enabling new model of care solutions. For example, an appraisal of potential expanded usage of telehealth services in UK based on the “Whole Systems Demonstrator” project has suggested that this is a favourable environment for achieving integrated care. Allowing delivery of care by remote clinicians through teleconsultations and teleprocedures is a major component of this area. Another area which has benefited from embracing this approach has been chronic condition management. It has been noted that adoption and acceptance of home telehealth depends on the sensitivity with which the service is delivered, especially regarding the level of support given to subjects and their active involvement. These models also depend on dedicated service elements such as concierge in shared living facilities, or callcentres for broader scale community aged care, and on other appropriate technology solutions which are designed to support users sympathetically with their needs and abilities.

The ability of a computer to substitute for the role of a human is a compelling approach when health tasks are sufficiently simple that human delivery is a waste of resource. A *conversational agent* is a computer program which interacts conversationally (by text or speech) with a subject and is able to satisfy the expectations of the user and the service being delivered: chatbots and avatars are common examples. These have begun to see use in health applications which entail routine human verbal interaction such as self-report observations or medication reminders, with potential in mental health and dementia. Agents for use in satisfying health needs for ageing subjects require particular conversational structures to be effective, and may need to be tuned or adaptive to cater for differences between user preferences and capabilities to ensure effectiveness and acceptability.

2.4. Intelligent Health Information Systems

The trend for *individuals seeking information* about their health condition to make use of Internet sources has accelerated and in general has become an expectation in primary health care where patient-centred activities are preferred. Recently there has been a move to provide websites where information on particular areas of health need (e.g. cancer, diabetes, end-of-life) is aggregated and a compendium of background explanations, guide to clinical; evidence, resources for self-help or group support, and links to external resources are provided. There is a view that the practice by subjects of extending and embedding their knowledge of their health conditions and health histories provides a lifelong mechanism for better engagement, with an implication that ageing individuals who have already developed familiarity with such an approach can benefit from it in their years of declining health. Online sources of information on health conditions can be enhanced with material to support management of conditions and activate patient involvement in their care, and so improve patient outcomes.

Use of technology can provide value in supporting *care delivered in non-clinical settings* which are served by a variety of carers (implied by the last three areas above) in care coordination, telehealth services, and data-driven quality of care monitoring. These aspects of service delivery must be considered in the context of the need for services and the ecosystem which influences their delivery. It has been recognised that using technology to

move the focus of control to the subject can be effective: for example, cooperation by the individual in remote monitoring of chronic disease and behavior change, or in making use of mobile apps to take responsibility for their day to day health care needs.

3. Concluding Discussion

Across the four identified categories there is much commonality in many of the technology components. The use of sensors and wearable devices, and the associated use of smartphones and networked/IoT environments, is a repeated theme. A need exists therefore to ensure that these components can be easily integrated and interconnected, requiring progress in the area of standardization of protocols and data management. Much of the commentary on evolution of new digital technology solutions raises issues related to adoption and compliance, with associated ethical or social imperatives. Development of digital technology solutions in harmony with user expectations and preferences, taking into account limitations on digital literacy and usability for ageing subjects, is essential for creating successful products. While much progress has been made in conventional areas of health informatics such as electronic health record systems, addressing the needs of ageing citizens has generally been less popular. This has been due in part to design challenges across diverse stakeholder groups, and due to adoption reluctance by health services strongly reliant on human-based delivery mechanisms. If digital technology is seen as a means to enable new models of care and improve quality and equity of access, there is potential to accelerate new solution developments in this sector.

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